

**Service ID** S00043



**Location** Austria, Remote, Sweden

## Usability & UX testing of AI or robotic solutions

### Provider service

Josephinum Research (JR), RISE - Research Institutes of Sweden

### Link to content

<https://agrifoodtef.eu/catalogue-of-services/usability-ux-testing-ai-or-robotic-solutions>

### Type of Sector

Arable farming, Horticulture, Tree Crops, Viticulture

### Accepted type of products

Physical system, Software or AI model

### Type of service

Collection of test data, Performance evaluation, Test design, Test execution, Test setup

### Description

Our service evaluates both, the physical components and user interface of your product to ensure they meet high usability and user experience standards. Participants from a representative test group perform specific tasks that reflect the product's application, followed by a questionnaire to gather their insights. We analyse these responses to provide you with both qualitative and quantitative feedback in a detailed report. This process helps you fine-tune your product to better meet user needs.

## **How can the service help you**

The service provides insight about the real-world problems of the customers application regarding to usability and user experience of Austrian farmers.

## **How the service will be delivered**

The test can be customised for your specific product. In particular, the number of participants in the UI/UX test can be specified.

## **Service customisation**

The test can be done on fields of our partner farmers who will also be the participants of the usability and user experience test. The results of the test can be sent remotely. The customer will also receive metadata about the conditions while testing. Seasonally, the test is possible the whole year depending on the solution to be tested.