

Service ID S00248



Location At user's premises, Remote,

Evaluation of readiness for testing

Provider service

Research Institutes of Sweden

Link to content

<https://agrifoodtef.eu/services/evaluation-readiness-testing-0>

Type of Sector

Arable farming, Food processing, Greenhouse, Horticulture, Livestock farming, Tree Crops, Viticulture

Accepted type of products

Design / Documentation, Other

Type of service

Desk assessment

Description

Customers are often unaware of the best way to conduct testing and may require support and coaching to reach a state of test-readiness and proceed to purchase a testing service from TEF. Service S00248 is designed to help customers understand and navigate the various steps involved in testing. The service offers clear and straightforward guidance to ensure customers are fully prepared for testing. By collaborating with RISE experts, customers can be confident that they are receiving the appropriate advice to achieve their goals. The aim of the service is to make the testing process more accessible and understandable, allowing customers to focus on their core activities.

How can the service help you

The service is designed to address the needs of customers who require guidance and support in their testing process. Customers can be unsure about how to proceed with testing their product, lacking the necessary knowledge and expertise. The service provides clear guidance and expert coaching to help customers become ready to test their innovation.

The goal of the service is to transform the testing process into a set of manageable steps that are easy to understand and follow, thus allowing customers to concentrate on their core activities.

How the service will be delivered

The service can be adapted to specific customer needs.

The assessment journey starts with a joint meeting where the customer discusses different alternatives with a technical team from agrifoodTEF, supplemented with domain experts from RISE or Asta Zero and members from the customer support team.

A roadmap for the service is established and the service can commence.

Service customisation

Logistics:

- The service can be executed remotely or on-site, depending on the customer's preference and the nature of the testing.
- There are no strict requirements for the customer's location. RISE experts can provide support and guidance remotely through virtual meetings and other online tools.
- The service includes multiple iterations of testing and feedback loops to ensure thoroughness and accuracy.

Customer Requirements:

- Initial Information: Customers need to provide relevant information about their project, including objectives, current state, and specific testing needs.
- Access: Depending on the nature of the testing, customers may need to grant access to certain systems or environments to facilitate the testing process.